

1. Introduction

This policy sets out

- the way in which Grindleford and Eyam Playgroup decides its fee structure and levels
- the procedure for invoicing and payment of fees
- the procedure for non-payment of fees
- further information regarding entitlements and funded places

2. Fee structure

Our 2018-19 rates are:

For children of two to three years up to the term following their third birthday: £4.00 per hour

For children of three years upwards – from the term following their third birthday: £4.50 per hour

(This charge only applies to any hours over the free entitlement – see below)

3. Paying for settling-in sessions

Grindleford and Eyam Playgroup is committed to providing high quality care to every child. To sustain this high quality of care we charge for all sessions attended even if the child is accompanied by a parent. While we do not offer a free settling in session, we invite prospective families to visit our Mud kitchen sessions where your first session is free and £2.50 thereafter. These weekly sessions (Friday 10.00 to 11.30) will provide an opportunity for you and your child to become familiar with the setting.

4. Free childcare entitlements

All families are entitled to up to 570 hours per year of free early year's education from the term following their child's third birthday: this equates to 15 hours per week during term time. (Please consult the Headcount and payments timetable in our parent folder if you wish to check when you will receive the free entitlement).

In addition to this, children who meet certain eligibility criteria are entitled to 15 hours per week of free early year's education from the term after their second birthday. To carry out an eligibility check, please phone Derbyshire County Council on 01629 539319.

From September 2017 families will be able to apply for a further 15 hours per week. These additional hours are subject to eligibility checks. More information about the 30 hours free childcare, tax-free childcare, tax credits for child care, universal credits and childcare vouchers can be found on the new Childcare Choices website: www.childcarechoices.gov.uk

5. Invoicing arrangements

Parents/carers will be issued with an invoice in the first two weeks of each term detailing the fees due. Payment(s) should be made by the due date(s) indicated on the invoice. We support parent's wishes to start mid-term, the start date provided at time of application will be used for invoice purposes. An invoice will be sent out the week the child starts.

6. Payment of fees

This should be arranged with the Grindleford and Eyam Playgroup's Treasurer. The pre-school accepts workplace childcare vouchers as a form of payment. All cheques should be made payable to

Grindleford and Eyam Playgroup. We also accept cash payments when these are made in person to the Supervisor or Treasurer.

7. Absence

Fees are still payable should a child be absent for any reason. If a child is absent for more than a three week period (due to a hospital stay etc.) parents will need to speak to the Supervisor prior to their child's absence whereupon a discounted fee arrangement may be made.

Where a child attending Grindleford and Eyam Playgroup under the free childcare entitlement is repeatedly absent or late, without due notice (see below) we are obliged to inform Derbyshire County Council who may claim back funding for the period of absence from Grindleford and Eyam Playgroup. In this instance the pre-school needs to cover the costs of staffing and other expenditure already committed based on expected children numbers. Therefore the child's parent/carer would become liable for paying the fees, and an invoice would be sent by the pre-school to the parent/carer, to be paid as per this policy.

8. Pre-school closure

If pre-school is closed due to adverse weather or any other circumstance beyond our control, we are able, where funds allow and on a strictly discretionary basis, to offer parents who pay fees a discount on the fees. Any discount would take into account any committed costs that the pre-school has to meet even if closed, for example insurance and rent. For the same reason, we are unable to offer parents of children in receipt of the free childcare entitlement hours any free sessions to replace those missed due to pre-school closure. If Grindleford and Eyam Playgroup is open, our fees will remain due for all sessions, even if children are unable to attend.

If the pre-school remains closed for an extended period of time, a decision regarding fees would be made on a case-by-case basis by the Committee.

Any refunds will be deducted from the next invoice to be sent out following the closure, unless no further invoices are to be sent in which case a direct refund will be made.

9. Non-payment of fees

Grindleford and Eyam Playgroup values its relationships with families and will be sympathetic towards any difficulty in paying their child's fees. However, we have to be financially sustainable, and would be unable to function effectively without these payments.

We aim to help parents/carers to pay all fees due to us by offering an agreed flexible payment system, proactively following up payments and following a fair procedure. As part of this procedure, we operate the following non-payment of fees policy:

- If payments are 2 weeks late: - a reminder invoice will be issued.
- If payments are 3 weeks late: - a further reminder will be issued accompanied by a letter and a copy of this policy.
- If payments are more than 4 weeks late: - A final warning will be issued giving the parent/carer 14 days to pay the full amount due.
- If the full payment is not received after this time scale then procedures will begin at the Small Claims Court and the child will lose their place at pre-school.
- Where a child is leaving Grindleford and Eyam Playgroup, any amount which is not paid before the child has left the pre-school will be recovered through the Small Claims Court.

Should a parent/carer have problems paying their child's fees on time they should speak in confidence to the Supervisor.

10. Notice period for changes in hours of attendance

A Change of hours form should be completed each time a child's hours are altered. This form is available on our website or from pre-school.

All reductions in hours of attendance, including a child leaving Grindleford and Eyam Playgroup:

At least four weeks notice is required; otherwise four weeks fees in lieu of notice will be due.

Increases in hours of attendance for all children: Where there is a place available, this can take place with immediate effect and the extra hours will be invoiced accordingly.

Changes in hours of attendance for funded children: Please note that DCC will no longer accept any changes to hours after headcount day. These changes can only be made when the census (intended or actual) is taken by the provider (a timetable of these dates can be found in our parent folder). Any increase in hours will be charged for by the provider. If a parent wishes to reduce hours to attend another provider these hours will have to be paid for by the parent.

Where a child is leaving Grindleford and Eyam Playgroup, the fees for the notice period will be invoiced and be payable prior to the child leaving pre-school.

This procedure was adopted at a meeting of Grindleford and Eyam Playgroup.

Held on:

Date to be reviewed:

Signed on behalf of the committee:

Name of signatory:

Role of signatory:

All staff, volunteers and committee members will sign to indicate they have read, understood and agreed with the above policy.