

Contact numbers:

Starting point is the first point of contact and referral service for children who live in Derbyshire	01629 533 190
This service is available 365 days per year and includes out of hours	
Advice and guidance for professionals including thresholds for referrals The Starting Point professionals advice line Monday to Friday 9-5pm	01629 535353
For referrals or to request Early Help Services please complete the Starting Point request for support form https://www.derbyshire.gov.uk/social-health/children-and-families/support-for-families/starting-point-referral-form/starting-point-request-for-support-form.aspx	
Secure email information.startingpoint@derbyshire.gov.uk	
For allegations against staff/volunteers contact the Local Authority Designated Officer (LADO)	01629 535 353
Secure email GCSX.CAYAProfessionalallegations@derbyshire.gcsx.gov.uk	
Call Derbyshire	01629 532 600
Police emergency	999
Police non emergency	101
Prevent	
For non-urgent concern we can take advice from Alison Chandler	Ali.Chandler@derbyshire.gov.uk
Derbyshire Police 101- can also route non urgent referrals through to the PREVENT Team	
If this is an <u>urgent</u> child protection concern, the setting will call Starting Point	01629 533 190
Or call the Starting Point Professionals Advice Line	01629 535 353
National Helpline	0808 800 5000
Childline	0800 11 11

Where there is concern about suspected harm or risk of harm to a child, the referral should be made to the local authority for the area where the child lives.	
Neighbouring local authorities	
Cheshire East	0300 123 5012
Derby City	01332 641 172
Leicestershire	0116 305 0005
Nottinghamshire	0300 500 8080
South Yorkshire	0130 273 7777
Staffordshire	0800 131 3126
Tameside	0161 342 4101

See also:

<https://www.derbyshire.gov.uk/council/council-works/other-councils/neighbours/neighbouring-councils.aspx>